**Subject: New Beneficiary Services Now Available with Your Coverage**

Dear [Policyholder’s Name],

We are pleased to inform you that with your Pacific Life Group Term Life coverage, you and your dependents now have access to Bereavement Services, powered by TELUS Health, at no additional cost.

**Key Features:**

* **Grief Counseling:** Personalized sessions to address short-term grief-related issues
* **Financial and Legal Support:** Comprehensive consultations on financial emergencies, tax issues, estate planning, and more
* **Living Benefits:** Estate planning, will preparation, and beneficiary designations
* **Survivor Benefits:** Assistance with estate settling and funeral arrangements

**Flexible Access:**

* **Online:** [**https://one.telushealth.com**](https://one.telushealth.com)
  + **Username**: PacificLifeBenefits
  + **Password**: support
* **Call:** (866) 443-0426
* **Download:** TELUS Health One app
  + [Apple App Store](https://apps.apple.com/ca/app/telus-health-one/id662088737)
  + [Google Play Store](https://play.google.com/store/apps/details?id=com.wam.android&hl=en_US)
* **View:** [**Beneficiary Employee Flyer**](https://www.pacificlife.com/content/dam/paclife/wbd/public/Beneficiary-Program-Overview-For-Employees-WB-191.pdf)

**On-Demand Resources:**

* Access a rich digital well-being content library with online assessments and self-guided programs

We trust these services provide valuable support during difficult times. For more information, please contact us.

TELUS Health is not a subsidiary or aﬃliate of Paciﬁc Life.

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